March 11, 2020  
  
The Cerro Gordo County Call Center will be open for COVID-19 questions and concerns starting tomorrow morning, March 12 at 8 am. The Call Center will be open from Monday-Friday, 8 am-4:30 pm.  
  
The phone numbers are (641) 494-3546 and (641) 494-3547.  
  
By opening the Call Center, it will help relieve organizations and connect the public with resources and information to address concerns and questions.  
  
The opening of the Call Center follows the Governor's Disaster proclamation. Currently there are 13 cases of COVID-19 in Iowa total. All are recovering at home in isolation.  
  
Symptoms include fever, cough and shortness of breath. The most at risk to the virus is older adults and individuals with pre-existing health conditions.  
  
While the general risk to the public in Iowa is still considered low, it is important to continue to follow standard precautions to prevent the spread of infectious disease. To prevent the spread of any virus including novel coronavirus, practice these preventative measures:  
  
\*Wash your hands often with soap and water - at least 20 seconds  
\*Avoid touching your eyes, nose and mouth with unwashed hands  
\*Avoid close contact with people who are sick  
\*Stay home when you are sick  
\*Cover your cough or sneeze with a tissue then throw the tissue in the trash  
  
A status report of monitoring and testing of COVID-19 in Iowa provided by the Iowa Department of Public Health can be found at [their website](https://idph.iowa.gov/Emerging-Health-Issues/Novel-Coronavirus).  
  
More information will be made available as it is received.